

# Clinical Services Division: Utilization Management & Quality Improvement Updates

Los Angeles County Department of Public Health  
All Provider Meeting July 15, 2025  
Substance Abuse Prevention & Control



# Agenda



Addiction Medication (MAT) Services: Billing and Considerations for Standalone MAT



Telehealth Reminder



Administrative Streamlining

# Addiction Medication Services



## Billing Codes for Addiction Medication Services Rendered by Medical Clinicians

Code Type	Sage Service Code Description	Code
Medication Assessment / MAT Service	Psychiatric diagnostic evaluation with medical services, 60 mins	90792
Medication Assessment / MAT Service	Office or other outpatient visit of new patient, 15-29 mins	99202
Medication Assessment / MAT Service	Office or other outpatient visit of a new patient, 30- 44 mins	99203
Medication Assessment / MAT Service	Office or other outpatient visit of a new patient, 45-59 mins	99204
Medication Assessment / MAT Service	Office or other outpatient visit of a new patient, 60-74 mins	99205
Medication Assessment / MAT Service	Office or other outpatient visit of an established patient, 10-19 mins	99212
Medication Assessment / MAT Service	Office or other outpatient visit of an established patient, 20-29 mins	99213
Medication Assessment / MAT Service	Office or other outpatient visit of an established patient, 30-39 mins	99214
Medication Assessment / MAT Service	Office or other outpatient visit of an established patient, 40-54 mins	99215
Medication Services	Oral medication administration, direct observation, 15 mins	H0033
Medication Services	Medication training and support, group service, 15 mins (Must use HQ modifier)	H0034
Medication Services	Medication training and support, 15 mins	H0034

## Addiction Medication Codes in Residential LOCs (3.1, 3.2-WM, 3.3, 3.5)



Code Type	Sage Service Code Description	Code
Medication Services	Oral medication administration, direct observation, 15 mins	H0033
Medication Services	Medication training and support, group service, 15 mins (Must use HQ modifier)	H0034
Medication Services	Medication training and support, 15 mins	H0034

## MAT Incentive Tracking Codes (\$0 value codes) – All Levels of Care

Code Type	Sage Service Code Description	Code
MAT Services	MAT education	H2010M
MAT Services	Naloxone handling/distribution	H2010N

## Consideration: Standalone Addiction Medication (MAT) Services

- OTPs are currently the only Level of Care where clients can be concurrently admitted to all other non-OTP Levels of Care
  - For example, OTP admission concurrent with residential or non-residential (and non-OTP) LOC currently permitted
- Consideration of a pathway → Addiction medication codes also billable from any non-OTP LOC regardless of concurrent admission
  - Example 1: Patient in Residential Site A can receive addiction medication (MAT) services from non-residential Site B
  - Example 2: Patient in non-residential Site C can receive addiction medication (MAT) services from non-residential Site B
- Operational Considerations

# Telehealth Reminder





## Telehealth Services Reminder

Telehealth services are available to all individuals who meet the eligibility requirements for SUD services and consent to receive these services remotely:

- Care Coordination
- Crisis Intervention
- Collateral Services
- Determination of Medical Necessity
- Individual Counseling
- Group Counseling
- Initial Clinical Assessment
- Medication Services (MAT)
- Positive Youth Development
- Care Planning
- Relapse Prevention
- Recovery Monitoring

## Telephone Services Reminder

### Eligible Telephone Services:

- Screening
- Crisis intervention
- Individual Counseling
- Collateral Services
- Care Coordination
- Recovery Services

## Opioid Treatment Program Considerations

- Considerations for take-home dose flexibilities
- Counseling services can be by telehealth or telephone
- The medical evaluation for medication services can be conducted via telehealth subject to DHCS approval of the protocol that includes medical evaluations conducted via telehealth

# Administrative Streamlining



## Notification During Authorization Abbreviation

- Care Manager outreach to provider agencies when abbreviating approved authorizations

UNIT/BRANCH/CONTACT	EMAIL/Phone Number	Description of when to contact
Sage Help Desk	Phone Number: (855) 346-2392 ServiceNow Portal: <a href="https://netsmart.service-now.com/plexussupport">https://netsmart.service-now.com/plexussupport</a>	All Sage related questions, including billing, denials, medical record modifications, system errors, and technical assistance
Sage Management Branch (SMB)	<a href="mailto:SAGE@ph.lacounty.gov">SAGE@ph.lacounty.gov</a>	Sage process, workflows, general questions about Sage forms and usage
QI and UM	<a href="mailto:SAPC.QI.UM@ph.lacounty.gov">SAPC.QI.UM@ph.lacounty.gov</a> UM (626)299-3531- (No Protected Health Information PHI)	All authorizations related questions, Questions about specific patient/auth, questions for the office of the Medical Director , medical necessity, secondary EHR form approval
Systems of Care	<a href="mailto:SAPC_ASOC@ph.lacounty.gov">SAPC_ASOC@ph.lacounty.gov</a>	Questions about policy, the provider manual, bulletins, and special populations (youth, PPW, criminal justice, homeless)
Contracts	<a href="mailto:SAPCMonitoring@ph.lacounty.gov">SAPCMonitoring@ph.lacounty.gov</a>	Questions about general contract, appeals, complaints, grievances and/or adverse events. Agency specific contract questions should be directed to the agency CPA if known.
Strategic and Network Development	<a href="mailto:SUDTransformation@ph.lacounty.gov">SUDTransformation@ph.lacounty.gov</a>	DHCS policy, DMC-ODS general questions, SBAT
Clinical Standards and Training (CST)	<a href="mailto:SAPC.cst@ph.lacounty.gov">SAPC.cst@ph.lacounty.gov</a>	Clinical training questions, documentation guidelines, requests for trainings
Phone Number to file an appeal	(626) 299-4532	
Grievance and Appeals (G&A)	(626)293-2846	Providers or patients who have questions or concerns after receiving a Grievance and Appeals Resolution Letter or follow up with an appeal.
CalOMS	<a href="mailto:HODA_CalOMS@ph.lacounty.gov">HODA_CalOMS@ph.lacounty.gov</a>	CalOMS Questions
Finance Related Topics	<a href="mailto:SAPC-Finance@ph.lacounty.gov">SAPC-Finance@ph.lacounty.gov</a> (626) 293-2630	For questions regarding Finance related topics that are not related to billing issues
Out of County Provider	Nancy Crosby (ncrosby@ph.lacounty.gov)	Out of county provider requesting assistance in submitting authorization for LA County beneficiary & resident Intercounty Transfer / Medi-cal eligibility (MEDS- acceptable aid codes) / Applying for Medi-cal general questions
SASH	(844) 804-7500	Patients calls requesting for service

# Q&A / Discussion

The secret of change is to focus all of your energy, not on fighting the old, but on building the new.

Socrates