

QI & UM Checklist of Required Documentation Sage Version 7.1 (Update 10/2024)

Member Authorizations:

• Service Authorizations within Sage are required for all levels of care, Recovery Bridge Housing (RBH) and Recovery Incentives-Contingency Management (RI-CM)

Service Authorization updates:

• See <u>SAPC Information Notice 22-17</u> for details on authorization submission for At-Risk populations

For service authorizations, please ensure you utilize appropriate ASAM:

- Youth = 17 and younger years of age SAPC Paper ASAM Assessment for Youth
- Young Adults = 18 to 20 years of age ASAM CONTINUUM Comprehensive Assessment
- Adults = 21 years of age & over ASAM CONTINUUM Comprehensive Assessment
- For 0.5 = 17 and younger (Youth) and 18 to 20 (Young Adult) ASAM Screener for Youth and Young Adults

Documentation:

- To reduce risk of denials and avoid review delays- Do not submit authorization until all documentation is complete and LPHA finalized (as applicable)
- For <u>Intercounty Transfers (ICT)</u> submit the authorization when <u>one</u> of the following is available:
 - o A Change Report Summary is uploaded in the patient's chart indicating Los Angeles County with the eligibility date
 - A Notice of Action (NOA) from LA County is uploaded in the patient chart indicating Los Angeles County with the eligibility date
 - SAPC has confirmed the address change or new eligibility in Automated Eligibility Verification System (AEVS), Avatar MEDS or MEDSLITE
- All Sage forms & assessments must be completed and signed on the date indicated on the documentation
- Do not back or forward date documentation; chart in real time
- If you are experiencing technical issues and unable to chart in real time; contact Netsmart Helpdesk and the QI & UM department at 626-299-3531 for guidance
- If you are unable to temporarily access electronic clinical forms, please visit this <u>link</u> for paper versions of SAPC-required forms to ensure prompt documentation (e.g. ASAM Assessment, treatment plans)
 - o Enter a Progress Note describing technical issue and include Netsmart Helpdesk ticket number

Medical Necessity Justification Progress Note -Required for all authorizations:

- Briefly explain how patient meets requested level of care
- Include information on patient's SUD history, current clinical condition, & progress in treatment; must be finalized by LPHA and/or LPHA eligible staff

ASAM Reassessment:

- For details on when an ASAM reassessment is required, refer to document titled "<u>ASAM Assessment</u> Requirements for Level of Care Transitions"
- Information from previous ASAM CONTINUUM Comprehensive Assessment may be pulled forward for re-assessment purposes; **update clinical info as needed** and time/date of re-assessment

Eligibility verification period extending past requested authorization dates of service:

- See Eligibility Verification and Member Authorizations
 - Recovery Bridge Housing (RBH) requires concurrent enrollment in outpatient services. Outpatient treatment provider is responsible for the extension of eligibility verification period

Grievance and Appeal Process (G&A):

• Please refer to the <u>Appeal form</u> and <u>Grievance/Complaint form</u> for additional details

Initial Engagement Non-Residential Authorizations for Adults 21 & over, not experiencing homelessness:

- Limited to 30-day authorization (only applicable to OTP, 1.0, 2.1 LOCs)
 - o For continuation of care following initial engagement period, medical necessity must be established
- Must have active funding at time of submission (Medi-Cal &/or Non-DMC)
- Do not request more than 30 days
- Enter a Progress Note to indicate the request is an Initial Engagement Authorization

Initial Engagement Non-Residential Authorizations for 17 and younger (Youth), 18 to 20 (Young Adult) and Adults 21 & over experiencing homelessness:

- Limited to 60-day authorization (only applicable to OTP, 0.5, 1.0, 2.1 LOCs)
 - o For continuation of care following initial engagement period, medical necessity must be established
- Must have active funding at time of submission (Medi-Cal &/or Non-DMC)
- Do not request more than 60 days
- Enter a Progress Note to indicate the request is an Initial Engagement Authorization and if applicable, homelessness status

Provider Site Admission

• This form is required when a patient is first admitted to a site or transition between LOCs and an authorization is submitted.

Please refer to the Checklist below for details on requirements for each LOC

Checklist of Required Documentation	
Early Intervention - 0.5 ASAM level of care — Young Adults (18-20)	
Initial Eligibility Verification Request	Re-Verification of Eligibility
□ Sage Service Authorization Request Form □ Financial Eligibility □ Provider Diagnosis (applicable ICD-10/Z codes) □ Cal-OMS Admission □ Provider Site Admission To Determine Medical Necessity: □ Complete ASAM Screener for Youth and Young Adults □ Medical Necessity Justification Progress Note	□ Sage Service Authorization Request Form □ Financial Eligibility □ Provider Diagnosis (applicable ICD-10/Z codes) To Determine Medical Necessity: □ Updated ASAM Screener for Youth and Young Adults within the last 30 days from the re-authorization start date documenting client's continued risk for developing an SUD disorder □ Medical Necessity Justification Progress Note □ Updated Problem List (on an approved form) — finalized by LPHA or licensed eligible LPHA within the last 90 days of authorization start date □ SUD centered problem(s) □ Required signatures from: • LPHA &/or licensed eligible LPHA • Counselors (if applicable)

Perinatal and Parenting – PPW Patients
*See SAPC Bulletin No. 18-11 for additional details on Pregnant and Parenting Women (PPW) Services
All the above documentation (as applicable), plus the following information at time of review:
Perinatal: Initial authorization -proof of pregnancy (e.g. pregnancy results, clinical documentation)
Perinatal: Re-authorizations – Estimated delivery date (EDD) or proof of birth (including date of birth)
Parenting: Progress Note with child's information (first and last name, age, date of birth, & services provided)
Patient Discharges & Transfers
Required Sage-related processes when patient is discharged: • Sage Discharge and Transfer Form • Discharge from Cal-OMS

Checklist of Required Documentation	
Outpatient – 1.0 & 2.1 ASAM level of care –	Young Adults (18-20) & Adults (21 & over)
Initial Eligibility Verification Request	Re-Verification of Eligibility
□ Sage Service Authorization Request Form □ Financial Eligibility □ Provider Diagnosis (ICD-10) □ Cal-OMS Admission	 □ Sage Service Authorization Request Form □ Financial Eligibility □ Provider Diagnosis (ICD-10)
□ Provider Site Admission	To Determine Medical Necessity:
To Determine Medical Necessity: □ Complete ASAM CONTINUUM Comprehensive Assessment finalized by LPHA or licensed eligible LPHA □ DSM-5 Substance Use Disorder diagnosis □ Medical Necessity Justification Progress Note signed by LPHA or licensed eligible LPHA	□ Updated Problem List (on an approved form) − finalized by LPHA or licensed eligible LPHA within the last 90 days of authorization start date □ SUD centered problem(s) □ Required signatures from: • LPHA &/or licensed eligible LPHA • Counselors (if applicable) □ Medical Necessity Justification Progress Note signed by LPHA or licensed eligible LPHA including information supporting need for continued services □ Additional clinical information, as requested by SAPC QI & UM staff
	arenting – PPW Patients s on Pregnant and Parenting Women (PPW) Services
All the above documentation (as applicable), plus the Perinatal: Initial authorization — proof of pregnancy (e.g. Perinatal: Re-authorizations — Estimated delivery date (E.g. Parenting: Progress Note with child(ren)'s information (f.g. Parenting: Progress Note with child(ren)'	ne following information at time of review: . pregnancy results, clinical documentation) EDD) or proof of birth (including date of birth)
Patient Dischar	rges & Transfers
 Required Sage-related processes when patient is discharged Sage Discharge and Transfer Form Discharge from Cal-OMS 	i:

	Checklist of Requir	red D	ocumentation
	Opioid Treatment Program (OTP) -Young	Adul	ts (18-20) & Adults (21 & over)
	Initial Eligibility Verification Request		Re-Verification of Eligibility
	Sage Service Authorization Request Form Financial Eligibility Provider Diagnosis (ICD-10) Cal-OMS Admission Provider Site Admission		Sage Service Authorization Request Form Financial Eligibility Provider Diagnosis (ICD-10) To Determine Medical Necessity:
	To Determine Medical Necessity: Complete ASAM CONTINUUM		Treatment Plan – updated & finalized by LPHA or licensed eligible LPHA within the last 90 days of authorization start date
0	Comprehensive Assessment finalized by LPHA or licensed eligible LPHA DSM-5 Substance Use Disorder diagnosis Medical Necessity Justification Progress Note signed by LPHA or licensed eligible LPHA		□ SUD centered goals and explain need for ongoing services □ Required signatures from: • Patient • LPHA &/or licensed eligible LPHA • Counselors (if applicable)
_ _	Transitioning from detox to maintenance: All of the above, plus: Discharge patient from detox on Cal-OMS Admit patient into maintenance on Cal-OMS Detox in OTP settings – up to 21 days:		Medical Necessity Justification Progress Note signed by LPHA or licensed eligible LPHA including information supporting need for continued services Additional clinical information, as requested by SAPC QI & UM staff
No ser	vice authorization; bill Fee-for-Service Medi-Cal		
	Required: Cal-OMS detox admission		
	n · (1 1 1 n		DDW/ D-424
	*See SAPC Bulletin No. 18-11 for additional details		ng – PPW Patients gnant and Parenting Women (PPW) Services
0	All the above documentation (as applicable), plus the following information at time of review: Perinatal: Initial authorization -proof of pregnancy (e.g. pregnancy results, clinical documentation) Perinatal: Re-authorizations –Estimated delivery date (EDD) or proof of birth (including date of birth)		

Required Sage-related processes when patient is discharged:

Sage Discharge and Transfer Form

Discharge from Cal-OMS

Checklist of Required Documentation			
	Residential -3.1, 3.3, 3.5 levels of care -Yo	$\mathbf{ung} A$	Adults (18-20) & Adults (21 & over)
	Initial Pre-Authorization Request		Re-Authorization Request
	Sage Service Authorization Request Form Financial Eligibility Provider Diagnosis (ICD-10) Cal-OMS Admission Provider Site Admission		Sage Service Authorization Request Form Financial Eligibility Provider Diagnosis (ICD-10)
			To Determine Medical Necessity:
	Complete ASAM CONTINUUM Comprehensive Assessment finalized by LPHA or licensed eligible LPHA DSM-5 Substance Use Disorder diagnosis Medical Necessity Justification Progress Note signed by LPHA or licensed eligible LPHA		Updated Problem List (on an approved form) – finalized by LPHA or licensed eligible LPHA within the last 30 days of authorization start date SUD centered problem(s) Required signatures from: LPHA &/or licensed eligible LPHA Counselors (if applicable) Medical Necessity Justification Progress Note signed by LPHA or licensed eligible LPHA including information supporting need for continued services Additional clinical information, as requested by SAPC QI & UM staff
	Perinatal and Pa	rentir	ng – PPW Patients
	*See SAPC Bulletin No. 18-11 for additional details		
	All the above documentation (as applicable), plus the Perinatal: Initial authorization -proof of pregnancy (e.g. perinatal: Re-authorizations -Estimated delivery date (EI Parenting: Progress Note with child(ren)'s information (fir	oregnan OD) or p st and l	ncy results, clinical documentation) broof of birth (including date of birth) ast name, age, date of birth, & services provided)
	Patient Discharg	ges &	Transfers
	Required Sage-related processes when patient is discharged: Sage Discharge and Transfer FormDischarge from Cal-OMS		

Checklist of Required Documentation

All Levels of Withdrawal Management (WM) for Young Adults (18-20)
Adults (21 & over)

(1-WM, 2.0 WM, 3.2 WM, 3.7 WM, & 4.0 WM)

Initial Authorization Request

This service is limited to a 14-calendar day per episode, unless medical necessity warrants extended treatment in this setting

Sage Service Authorization Request Form
Financial Eligibility
Provider Diagnosis (ICD-10)
Cal-OMS Admission
Provider Site Admission
To Determine Medical Necessity:
Complete ASAM CONTINUUM Comprehensive Assessment finalized by LPHA or licensed eligible LPHA (best practice but not required)
DSM-5 Substance Use Disorder diagnosis
Medical Necessity Justification Progress Note signed by LPHA or licensed eligible LPHA
Current signs and symptoms of withdrawal
See current Provider Manual for more details
Pertinent laboratory/drug testing results (if applicable)
Additional clinical information, as requested by SAPC QI & UM staff

Patient Discharges & Transfers

- ☐ Required Sage-related processes when patient is discharged:
 - Sage Discharge and Transfer Form
 - Discharge from Cal-OMS

Checklist of Required Documentation	
Recovery Bridge Housing -	Young Adults (18-20) & Adults (21 & over)
Initial Authorization Request	Re-Authorization Request
□ Sage Service Authorization Request Form □ Financial Eligibility □ Provider Diagnosis (ICD-10) □ Provider Site Admission □ Medical Necessity Justification Progress Note □ Verifies enrollment in outpatient (OP, IOP, OTP, OP-WM) treatment □ Identifies which outpatient provider is providing the treatment □ Documents homelessness status	□ Sage Service Authorization Request Form □ Financial Eligibility □ Provider Diagnosis (ICD-10) □ Approved Member Authorization for outpatient care □ Medical Necessity Justification Progress Note □ Patient still does not have permanent or alternative housing □ Steps taken to secure housing To ensure all required documentation is submitted in a timely fashion – RBH provider is responsible for collaborating & communicating with outpatient provider * Limited to 360 days in a 365-day period from the day the patient first enters RBH (not based on calendar or fiscal year)
	Discharge
 □ Required Sage-related processes when patient is di • Sage Recovery Bridge Housing Discharge Fe 	•
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	and Parenting – PPW Patients al details on Pregnant and Parenting Women (PPW) Services
 □ Perinatal: Initial authorization -proof of pregnate □ Perinatal: Re-authorizations -Estimated deliver), plus the following information at time of review: ncy (e.g. pregnancy results, clinical documentation) y date (EDD) or proof of birth (including date of birth) n (first and last name, age, date of birth, & services provided)

Checklist of Required Documentation		
Recovery Incentive – Contingency Management - Young Adults (18-20) & Adults		
(21 & over) Initial Authorization Request Re-enrollment Request		
Sage Service Authorization Request Form Financial Eligibility – active Medi-cal Provider Diagnosis (ICD-10) of Stimulant Use Disorders with Moderate or Severe specifiers Provider Site Admission Complete ASAM CONTINUUM Comprehensive Assessment finalized by LPHA or licensed eligible LPHA Medical Necessity Justification Progress Note Indicate the authorization is for CM benefits Client meets or continues to meet criteria for moderate or severe Stimulant Use Disorder Previous discharge date and re-enrollment date (as applicable)	□ Sage Service Authorization Request Form □ Financial Eligibility active Medi-cal □ Provider Diagnosis (ICD-10) of Stimulant Use Diso with Moderate or Severe specifiers □ Complete ASAM CONTINUUM Comprehensive Assessment finalized by LPHA or licensed eligible LPHA □ Medical Necessity Justification Progress Note □ Indicate the authorization is for CM benefits □ Client meets or continues to meet criteria for moderate or severe Stimulant Use Disorder □ Previous discharge date and re-enrollment date (as applicable)	rders

Patient Discharges & Transfers
Required Sage-related processes when patient is discharged: • Sage Discharge and Transfer Form

Documentation for Youth

Checklist of Required Documentation		
Prevention - 0.5 ASAM level of care – Youth (17 and younger)		
Initial Eligibility Verification Request	Re-Verification of Eligibility	
□ Sage Service Authorization Request Form □ Financial Eligibility □ Provider Diagnosis (ICD-10 and Z codes) □ Cal-OMS Admission □ Provider Site Admission To Determine Medical Necessity:	□ Sage Service Authorization Request Form □ Financial Eligibility □ Provider Diagnosis (ICD-10 and Z codes) To Determine Medical Necessity:	
□ Complete ASAM Screener for Youth and Young Adult □ Medical Necessity Justification Progress Note	 □ Updated ASAM Screener for Youth and Young Adult within 30 days from the reauthorization to document client continues to be at risk for developing an SUD disorder □ Medical Necessity Justification Progress Note 	
	□ Updated Problem List (on an approved form) − finalized by LPHA or licensed eligible LPHA within the last 90 days of authorization start date □ SUD centered problem(s) □ Required signatures from: • LPHA &/or licensed eligible LPHA • Counselors (if applicable)	
Perinatal and Parenting – PPW Patients *See SAPC Bulletin No. 18-11 for additional details on Pregnant and Parenting Women (PPW) Services		

Perinatal and Parenting – PPW Patients *See SAPC Bulletin No. 18-11 for additional details on Pregnant and Parenting Women (PPW) Services All the above documentation (as applicable), plus the following information at time of review: Perinatal: Initial authorization -proof of pregnancy (e.g. pregnancy results, clinical documentation) Perinatal: Re-authorizations – Estimated delivery date (EDD) or proof of birth (including date of birth) Parenting: Progress Note with child's information (first and last name, age, date of birth, & services provided) Patient Discharges & Transfers Required Sage-related processes when patient is discharged: Sage Discharge and Transfer Form Discharge from Cal-OMS

Checklist of Required Documentation		
Outpatient - 1.0 & 2.1 ASAM levels of care – Youth (17 and younger)		
Initial Eligibility Verification Request	Re-Verification of Eligibility	
Sage Service Authorization Request Form Financial Eligibility Provider Diagnosis (ICD-10) Cal-OMS Admission Provider Site Admission To Determine Medical Necessity: Complete SAPC Paper ASAM Assessment for Youth, requires LPHA or licensed eligible LPHA signatures DSM-5 Substance Use Disorder diagnosis Medical Necessity Justification Progress Note signed by LPHA or licensed eligible LPHA	Sage Service Authorization Request Form Financial Eligibility Provider Diagnosis (ICD-10) To Determine Medical Necessity: Updated Problem List (on an approved form) – finalized by LPHA or licensed eligible LPHA within the last 90 days of authorization start date SUD centered problem(s) Required signatures from: LPHA &/or licensed eligible LPHA Counselors (if applicable) Medical Necessity Justification Progress Note signed by LPHA or licensed eligible LPHA including information supporting need for continued services Additional clinical information, as requested by SAPC QI & UM staff	

Perinatal and Parenting – PPW Patients
*See SAPC Bulletin No. 18-11 for additional details on Pregnant and Parenting Women (PPW) Services
All the above documentation (as applicable), plus the following information at time of review:
Perinatal: Initial authorization -proof of pregnancy (e.g. pregnancy results, clinical documentation)
Perinatal: Re-authorizations – Estimated delivery date (EDD) or proof of birth (including date of birth)
Parenting: Progress Note with child's information (first and last name, age, date of birth, & services provided)
Patient Discharges & Transfers
Required Sage-related processes when patient is discharged:
Sage Discharge and Transfer Form
Discharge from Cal-OMS

Checklist of Required Documentation				
Residential -3.1, 3.3 & 3.5 ASAM levels of care – Youth (17 and younger)				
Initial Eligibility Verification Request	Re-Verification of Eligibility			
□ Sage Service Authorization Request Form □ Financial Eligibility □ Provider Diagnosis (ICD-10) □ Cal-OMS Admission □ Provider Site Admission To Determine Medical Necessity: □ Complete SAPC Paper ASAM Assessment for Youth, requires LPHA or licensed eligible LPHA signatures □ DSM-5 Substance Use Disorder diagnosis □ Medical Necessity Justification Progress Note signed by LPHA or licensed eligible LPHA.	□ Sage Service Authorization Request Form □ Financial Eligibility □ Provider Diagnosis (ICD-10) To Determine Medical Necessity: □ Updated Problem List (on an approved form) — finalized by LPHA or licensed eligible LPHA within the last 30 days of authorization start date □ SUD centered problem(s) □ Required signatures from: • LPHA &/or licensed eligible LPHA • Counselors (if applicable) □ Medical Necessity Justification Progress Note signed by LPHA or licensed eligible LPHA including information supporting need for continued services □ Additional clinical information, as requested by SAPC QI & UM staff			
Perinatal and Parenting – PPW Patients *See SAPC Bulletin No. 18-11 for additional details on Pregnant and Parenting Women (PPW) Services All the above documentation (as applicable), plus the following information at time of review:				
 □ Perinatal: Initial authorization -proof of pregnancy (e.g. pregnancy results, clinical documentation) □ Perinatal: Re-authorizations -Estimated delivery date (EDD) or proof of birth (including date of birth) □ Parenting: Progress Note with child(ren)'s information (first and last name, age, date of birth, & services provided) 				
Patient Discharges & Transfers				
 Required Sage-related processes when patient is discharged Sage Discharge and Transfer Form Discharge from Cal-OMS 				

Checklist of Required Documentation Medications for Addiction Treatment (MAT) – Youth (17 and younger)				
Initial Authorization Request	Re-authorization			
 □ Sage Service Authorization Request Form □ Financial Eligibility □ Provider Diagnosis (ICD-10) □ Cal-OMS Admission 	 □ Sage Service Authorization Request Form □ Financial Eligibility □ Provider Diagnosis (ICD-10) 			
To Determine Medical Necessity:	To Determine Medical Necessity:			
 □ Complete SAPC Paper ASAM Assessment for Youth, requires LPHA signature or licensed eligible LPHA signatures □ DSM-5 Substance Use Disorder diagnosis □ Justification for the prescribed medication (e.g., name, dosage, route, frequency, duration, and rationale) via Progress Note signed by LPHA 	□ Updated Problem List (on an approved form) — finalized by LPHA or licensed eligible LPHA within the last 30 days of authorization start date □ SUD centered problem(s) □ Required signatures from: • LPHA &/or licensed eligible LPHA • Counselors (if applicable) □ Medical Necessity Justification Progress Note signed by LPHA or licensed eligible LPHA including information supporting need for continued services □ Additional clinical information, as requested by SAPC QI & UM staff			

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- $\hfill \square$ Required Sage-related processes when patient is discharged:
 - Sage Discharge and Transfer Form
 - Discharge from Cal-OMS

Checklist of Required Documentation

All levels of Withdrawal Management (WM) for Youth (17 and younger)

Initial Authorization Request

This service is limited to a 14-calendar day per episode, unless medical

	necessity warrants extended treatment in this setting				
	Sage Service Authorization Request Form Financial Eligibility Provider Diagnosis (ICD-10) Cal-OMS Admission Provider Site Admission				
To Determine Medical Necessity:					
	Complete SAPC Paper ASAM Assessment for Youth, requires LPHA signature or licensed eligible LPHA signatures (best practice but not required)				
	DSM-5 Substance Use Disorder diagnosis				
	 Medical Necessity Justification Progress Note signed by LPHA or licensed eligible LPHA Current signs and symptoms of withdrawal See current Provider Manual for more details 				
	Pertinent laboratory/drug testing results (if applicable)				
	Additional clinical information, as requested by SAPC QI & UM staff, to validate continued medical necessity				

Discharge

- Required Sage-related processes when patient is discharged:
 - Sage Discharge and Transfer Form
 - Discharge from Cal-OMS

	Checklist of Required Documentation					
Recovery Incentive – Contingency Management – Youth (17 and younger)						
	Initial Authorization Request		Re-enrollment Request			
	Sage Service Authorization Request Form Financial Eligibility – active Medi-cal Provider Diagnosis (ICD-10) of Stimulant Use Disorders with Moderate or Severe specifiers Provider Site Admission Complete ASAM CONTINUUM Comprehensive Assessment finalized by LPHA or licensed eligible LPHA Medical Necessity Justification Progress Note Indicate the authorization is for CM benefits Client meets or continues to meet criteria for moderate or severe Stimulant Use Disorder Previous discharge date and re-enrollment date (as applicable)		Sage Service Authorization Request Form Financial Eligibility active Medi-cal Provider Diagnosis (ICD-10) of Stimulant Use Disorders with Moderate or Severe specifiers Complete ASAM CONTINUUM Comprehensive Assessment finalized by LPHA or licensed eligible LPHA Medical Necessity Justification Progress Note Indicate the authorization is for CM benefits Client meets or continues to meet criteria for moderate or severe Stimulant Use Disorder Previous discharge date and re-enrollment date (as applicable)			
	Patient Discharg	ges & T	ransfers			
	Required Sage-related processes when patient is discharged: • Sage Discharge and Transfer Form					

Checklist of Required Documentation

Non-SAPC Lines of Business (Private Pay Patients)

The State requires providers to use Sage for submission of Cal-OMS data for non-SAPC lines of business and may use Sage for clinical documentation for this group as well

Providers should not submit Sage Authorizations or billing for these patients

SAPC will not review clinical documentation for patients that fall outside of our responsibility

- ☐ Sage Cal-OMS Admission/Discharge Forms
- □ Sage Financial Eligibility Form
 - Should indicate "Private Pay" under payor for patients who are not enrolled in or eligible for Medi-Cal and do have My Health LA and fall outside of SAPC's responsibilities
- ☐ Clinical Documentation, as needed, to meet your business needs