

Transitioning MCC Clients from Casewatch to e2LA: Guidance for MCC Teams

March 1, 2026 – August 31, 2026

1. For clients already enrolled in MCC **prior to March 1, 2026:**
 - Regardless of last acuity in Casewatch, all MCC clients transitioning into e2LA need a reassessment in e2LA completed within 6 months of e2LA launch (i.e. prior to August 31st, 2026).
 - o Prior to the e2LA reassessment, please ensure the following:
 - For Severe and High Acuity
 - Update Integrated Care Plans (ICPs) quarterly
 - Follow-up with clients every 15 days
 - Case conference, as needed (assuming an initial case conference was already completed)
 - For Moderate Acuity
 - Update ICPs every 6 months
 - Follow-up with clients every 30 days
 - Case conference, as needed
 - For Self-Managed Acuity
 - Update ICPs, as needed
 - Follow-up with clients every 30 days
 - Case conference, as needed
 - o Once new e2LA reassessment is completed in e2LA, follow the 2026 MCC Guidelines in relation to their new Overall Acuity Level.
2. For clients new to MCC **as of March 1, 2026:**
 - Follow 2026 MCC Guidelines