

MCC Service Unit Entry in e2LA

Please enter MCC service unit time matching the list of options below to the best of your ability. As a reminder, one service unit is equal to fifteen minutes (1 service unit = 15 minutes). For example, if you spend 1 hour (60 minutes) doing an assessment with a client you would enter that as 4 units.

- Assessment
 - Time spent on the MCC assessment (includes all assessment activities such as prep work, implementation with the client, reviewing acuity score results, and documentation)
- Brief Interventions (BI)
 - Time spent on brief interventions (includes all BI activities such as preparatory work, motivational interviewing sessions with the client, and documentation)
- Care Plan
 - Time spent on creating and working on care plans (includes all care plan activities such as preparatory work, working with the client on the development of the care plan, making care plan updates, and documentation)
- Case Conference
 - Time spent on case conferencing (includes all case conference activities such as preparatory work, time in conference, and documentation)
- Follow-Up
 - Time spent on following up with clients (includes all follow-up activities after completion of the care plan such as reaching out to the client to check in with them on various action steps and activities, meeting and talking with the client, and documenting activities. Follow-Up is where time spent providing health education or counseling other than BI should be entered.)
- Intake and Enrollment
 - Time spent on intake and enrollment (includes all intake and enrollment activities such as preparatory work, meeting with the client to offer MCC services and completing necessary paperwork, related administrative tasks, and documentation)
- MCC Screening and Eligibility
 - Time spent on screening and eligibility (includes all screening and eligibility activities such as preparatory work, related administrative tasks, and documentation)
- Medical Care Coordination
 - Time spent on care coordination activities not covered by the other listed MCC service unit options
- Monitoring
 - Time spent on monitoring client progress (includes all monitoring activities such as speaking with outside agencies a patient is working with in order to discuss and coordinate care or checking lab results, and the associated documentation)

- Outreach and Engagement
 - Time spent on outreach and engagement (includes all outreach and engagement activities related to trying to contact the patient for intake or if they have fallen out of care. Use this service unit for field outreach efforts as well.)
- Referrals and Linkages
 - Time spent on referrals and linkages (includes all referrals and linkage activities such as submitting referrals, speaking to referral providers to identify if the client is eligible or a good fit for a certain program or service, related administrative tasks, and documentation)

DHSP acknowledges that not all MCC-related work will match the above set of options and not all clients will have their e2LA chart active to accept service unit entry (for example, if the Ryan White eligibility information is not up to date). Contract goals have been set with this understanding.